

Youth seson program

Information for parents

This document contains all relevant information about your child's season program. In order to ensure a pleasant experience, please read the following information carefully.

2023-2024 Calendar

Seasonprogram schedule*:

- **6 Days | 6 to 17 years old :**
 - Saturdays from January 13 to February 17, 2024
 - Sundays from January 14 to February 18, 2024
- **3 Days | 6 to 17 years old :**
 - Saturdays from February 24 to March 10, 2024
 - Sundays from February 25 to March 11, 2024
- **6 Half-days | 6 to 17 and 3 to 5 years old**
 - Saturdays from January 13 to February 17, 2024
 - Sundays from January 14 to February 18, 2024
- **3 Half-days | 6 to 17 and 3 to 5 years old**
 - Saturdays from February 24 to March 10, 2024
 - Sundays from February 25 to March 11, 2024

It is possible to combine the program to enjoy 9 days.

Club 42 :

- **6 Days | 9 to 17 years old :**
 - Saturdays from December 2, 2023 to January 6, 2024
 - Sundays from December 3, 2023 to January 7, 2024
- **9 Days | 9 to 17 years old :**
 - Saturdays from January 13 to February 24, 2024
 - Sundays from January 14 to February 25, 2024

* Departures are not guaranteed and places are limited. Lift ticket and rental not included. The schedule of the season programs is subject to slight changes in case of cancellation of a course by the Snow School. It is not possible to retake a class in the absence of the child.

Course of the first class

Please arrive at least fifteen minutes in advance at the Snow School located at the summit of the mountain. If you have not done so beforehand, you will be able to sign the release form. The team of instructors will be outside, on the side of the school near the bell sign. At this time, we will welcome you and direct your child to his or her level, identified by a pole. You will be able to drop off his or her lunch box, which will be taken care of by the team. It will then be possible to meet the instructor assigned to the group and discuss the progress of the program. The entire Snow School team remains at your disposal should you have any questions.

Subsequent classes

You will be able to go directly to your child's assigned pole and instructor, both of which were established at the first meeting. The pole numbers will remain the same throughout the season, so you can rely on them in case your regular instructor is replaced. It is very important to always arrive 10 minutes early in order to respect the scheduled start time.

Special needs

If your child has any special needs that may affect his or her learning, please advise us at the first class or at registration. Whether these needs are physical or psychological, we have instructors who have specific training in this area and who can accompany your child at his or her own pace.

Group changes

the season programs are adapted to all children enrolled in the same group. A certain disparity in the level of the students is therefore possible. During the first week, the instructor will evaluate the homogeneity of the group and changes can be made, if necessary, during the first two classes of the program. If you have any questions or comments, please refer to the team leader before or after the class. Requests will be handled by the managers, instructors and team leader on weekends only. No request will be processed during the week at the Snow School counter.

Late arrival

The instructors start the class at the exact time, so it is your responsibility to arrive on time. Your child remains your responsibility until the instructor has been physically met. If you plan to arrive late for your lesson, please inform the Snow School counter as soon as possible, at least 45 minutes before the beginning of the lesson. This way, the instructor will be informed that your child will arrive a few minutes late and can wait for you at the lesson location.

Absence

It will be impossible to take a lesson that you have missed, regardless of the reason of the absence. If you know that your child will be absent for the next class, please advise the instructor in advance. If the absence occurs in the morning (illness or unforeseen circumstances), it is not mandatory to contact us at the Snow School.

Postponed classes

The rigor of the Quebec climate or any other situation beyond the control of the Snow School may force us to cancel a lesson. Therefore, we commit ourselves to send you the information at the latest the same morning at 7:30 a.m., directly by email. Considering the high volume of calls, we ask you not to contact the Snow School, but to use Le Massif de Charlevoix's website. Also note that there will be no messages if the classes are held as usual. Please note that cancelled courses will be postponed to the weekend following the scheduled end of the course, up to a maximum of two times.

End of class and evaluation

At the end of each lesson, you must pick up your child at the location designated by the instructor or at the starting point.

On the second to last lesson of the season, your child's skills will be evaluated on the mountain by an instructor. This evaluation's purpose is to establish the level of your child's skiing or snowboarding skills. It will allow us to place him/her in the appropriate level for next season. If you are going to be away that weekend, it is important to notify your child's instructor so that he/she can schedule an evaluation for the following or previous week.

Please note that registering for the course does not guarantee that the level will be achieved. Some levels may take more than one season to complete and it is normal, in the development and learning curve, for a child to spend more than one season at the same level. If you have any questions on this subject, do not hesitate to speak to your instructor or to the Snow School team.