

Rental agreement – 2022 Season

Equipment rental

When collecting the equipment, the customer declares that Le Massif employees have fully explained the proper functioning of the equipment and that he understands how the equipment functions and how it should be used.

Insurance

The customer may purchase insurance at a cost of \$20 when collecting his bike or equipment. The insurance does not cover breakage of the frame, suspension and wheels.

Risk acceptance

On site, the customer must sign a form recognizing and accepting all risks before using a bike or rental equipment.

Deposit

For bike rentals, the customer agrees to make a deposit of \$500 when collecting the bike. Without this deposit, the customer will not be able to use the bike. This deposit shall be refunded to the customer when the bike is returned.

Refund

No refund or transfer will be made following a reservation except for the following exceptions:

- The closing of the station due to bad weather conditions;
- Inter-regional travel restrictions or restrictions on rental accommodations;
- Serious medical reasons related to COVID-19 with written proof from medical authorities.

Terms and conditions

Customers can rent their bikes through our online reservation system. However, if bicycles remain available on site, they may be rented there. Furthermore, the equipment required for mountain biking is not included in the bike's rental price.

The customer agrees to take good care of the equipment while it is in his possession and to compensate Le Massif for any theft, loss or major damage. It is therefore understood that the customer agrees to pay the repair costs or, in the event that the damages are too great to be repaired, the customer agrees to pay the replacement costs of the bike's parts.

The customer agrees to return the equipment on the same day and to pay any amount exceeding the period specified in this contract at the current price for the period corresponding to the delay. The customer declares to have checked and seen that the bicycle as well as any other rented equipment is in good condition and that the equipment rented to him has been adjusted in accordance with the standards set for his weight and experience, according to the information given when collecting the bike.

Proof of identity is mandatory when taking possession of the bike.

When collecting the bike, the customer must present a day ticket or proof of purchase of a day ticket. Without a proof of purchase, the customer may not be able to rent the bike.

Replacement cost for the bicycle, parts and equipment

- Mountain bike: up to a maximum of \$4,500;
- Bike parts: up to a maximum of \$1000;
- Equipment: up to \$200.

The insurance policy protects the customer from minor breakage of the bicycle or equipment.

Customer Liability in the event of property and personal damage(s), injury or death

As mentioned above, in order to take possession of the bike or other rental equipment, the customer must sign a form recognizing and accepting all risks. This form confirms that the customer exonerates Le Massif, its agents, representatives and employees from any liability with regard to property and personal damage caused to him or to third parties while using the bike or any other rental equipment or resulting from the use of the bike or any rental other equipment. The customer takes full responsibility for any damage or injury related to his use of the bike or any other rental equipment.

The customer recognizes that there is an element of risk in sports like mountain biking and in the use of any type of equipment.

This contract is governed by the laws of the province of Quebec. All disputes involving the parties to this contract will be under the exclusive jurisdiction of the courts of the province of Quebec, in the judicial district of Quebec.

I, the undersigned, declare and acknowledge that I have read the terms and conditions of this contract and accept them voluntarily and freely.

Signature : _____