

## TERMS AND CONDITIONS SUMMER 2021

1. All daily tickets purchased are prepaid through our website and valid for the chosen date.
2. Quantities of daily tickets are limited.
3. Daily tickets must be picked up in advance at the outdoor ticket office in the form of a rigid card,  
Le Visa du Massif, which must be kept for future visits. Future daily ticket transactions will be reloaded onto the same card.
4. No refunds or transfers will be made except for the following exceptions:
  - If the station closes due to inclement weather.
  - If there is a ban on interregional travel or a ban on rentals.
  - For serious medical reasons related to COVID-19 and validated by written proof from medical authorities.
5. The daily ticket is not transferable from one season to another. It is valid for the season for which it was purchased. Only in the event of a season cancellation due to COVID-19, remaining tickets may be transferred to the next season or refunded at no additional cost.
6. Any daily ticket issued remains the property of Le Massif.
7. The cardholder must carry the ticket with him at all times and must present it to any employee who requests it.
8. Daily tickets may not be transferred to others, loaned, sold or reproduced. Any violation will result in immediate revocation and may result in legal action.
9. In case of loss, theft or forgetfulness, please notify us immediately by dialing 1-877-536-2774 ext : 4043. Your ticket can be replaced. A fee of 2,50\$ will be charged.
10. The cardholder agrees to fully respect the Mountain Code of Conduct. This code is adopted by virtue of the bi-law on safety in sports and applies to anyone practising a slide sport. Le Massif reserves the right to cancel, confiscate or suspend tickets for any violation of the Mountain Code of Conduct as well as for any fraudulent use. All tickets are issued in consideration of the holder's commitment to respect the codes and rules in effect. In case of default by the holder, sanctions will be applied without further notice or refund. The Mountain Code of Conduct is available on Le Massif's website.
11. The daily ticket entitles the lawful holder to use all resort facilities. The purchaser or holder of the daily ticket, whether lawful or unlawful, agrees to assume all risks and consequences arising from the acquisition, holding or use of the ticket.
12. The holder recognizes that the practice of a mountain sport involves inherent risks of which he must be aware. The holder accepts the risks and assumes full responsibility for any material or physical damage resulting from said risks and dangers. Such risks inherent to the practice of a

mountain sport include, without limiting the general meaning of the following:

- The beginning and length of any summer season;
- Changing weather conditions or bad weather;
- Changes in the degree of slope;
- The presence of natural obstacles and the condition of the mountain. Any natural condition of the mountain, such as the presence of ditches, crevices and streams, the presence of rocks, soil, trees, regrowth of trees, natural shrubs and stumps, as well as any other natural obstacle;
- Any changes to the surface conditions of the mountain bike trails;
- Any collision with another cyclist or any other person;
- The presence of pylons, poles and other structures used in the operation of the station, as well as collision with these elements;
- The use of ski lifts;
- The presence on the trails of mobile trail maintenance equipment, emergency vehicles, as well as snowmaking equipment.

By purchasing a daily ticket, the holder acknowledges having read the above conditions of use and agrees to abide by them.